

Case Study 1

Client: Southwark Coroner's Office

Event title: Coroner's Inquest into the death of Jean Charles De Menezes

Key dates and timescale: September 2008 to December 2008

Event objectives: To provide, install and operate all audio visual and video conferencing solutions for the inquest. Including all special measures (witness anonymity) for statements via video link.

Areas of responsibility:

- RTS Communications were responsible for the design, installation and maintenance of the information technology video and data infrastructure within the purpose built temporary court room and the integration onto the local networking infrastructure at the Surrey Oval.
- Installation and operation of a simultaneous interpretation system allowing the De Menezes family to hear the proceedings in their native language.
- PTZ ceiling mounted cameras were installed into the courtroom allowing live video and audio to be streamed to the media overspill annexe located separately on the far side of the Surrey Oval.
- Facial pixilation and blocking techniques were integrated into the video system, masking the identity of the witnesses from the public and press areas.

On completion of the Inquest, the Coroner's staff said "RTS Communications provided a professional service from start to finish, offering pro-active solutions to issues which were outside their original remit. Staff were always on hand and without their support, sometimes providing items at really short notice, the inquest would not have progressed as smoothly as it did"